

## Your KOHLER | PACIFIC BATH COMPANY Warranty

### **Better together.**

The peace of mind of a trusted brand and coupled with local service, to insure that your new KOHLER Luxstone™ Shower provides you with years of trouble-free enjoyment.

Your new KOHLER Luxstone™ Shower has been designed and engineered to provide you with a safe and therapeutic bathing experience.

Together with our installation and service partner, Pacific Bath Company, we back your purchase with a warranty designed to provide you great service if and when you need.

### **Your KOHLER Luxstone™ Shower carries a Lifetime Limited Warranty from Kohler Co.**

Kohler Co. warrants the KOHLER Luxstone™ Shower to be free of defects in material and workmanship during normal residential use for as long as the original consumer owns his or her home, provided the KOHLER Luxstone™ Shower is installed by a Kohler Certified installer. Our warranty covers manufacturing defects on all shower components including but not limited to the bath, door seal, and any hydrotherapy systems (pumps, motors, jets, BubbleMassage™, Bask™ heated surface) as well as the KOHLER Faucet and handshower. These warranties only apply to Kohler Luxstone™ Showers installed in the United States of America and Canada.

### **Local service and support is just a call away:**

As a Kohler Authorized Dealer, Pacific Bath Company provides a Limited Lifetime Workmanship Warranty for life from the time they installed it in your home. In the event that you require service support, or if you just have a question about your new KOHLER Luxstone™ Shower, give Pacific Bath Company a call and speak with a helpful customer support representative. For complete details, see KOHLER and Pacific Bath Company warranties at Pacific Bath Company location.



### LIMITED LIFETIME WORKMANSHIP WARRANTY:

Pacific Bath Company agrees to perform all work in a professional manner to all building code standards using high quality reliable materials. ALL INSTALLATION WORK PERFORMED BY PACIFIC BATH COMPANY WILL BE FREE OF DEFECTS DUE TO WORKMANSHIP FOR SO LONG AS BUYER LIVES IN THE RESIDENCE WHERE THE PRODUCTS HAVE BEEN INSTALLED. THIS IS ONLY VALID FOR CONTRACTS INCLUDING LIMITED LIFETIME WORKMANSHIP WARRANTY.

The Limited Lifetime Warranty is only valid for the buyer, buyer must have copy of executed contract from Pacific Bath Company for all claims made. Limited Lifetime Warranty is non-transferrable and will expire when the home is sold, traded or is declared a total loss. Or upon death of primary contract holder.

To submit a claim, Buyer must contact Pacific Bath company at 971-204-8111 to request warranty service. All claims must be submitted promptly upon discovering labor defect. Once claim is made, Pacific Bath Company will schedule an appointment to inspect claim made. If after inspection, Pacific Bath Company determines a valid claim exists under labor warranty,

Pacific Bath Company will repair, re-install or replace, the failing service, at Pacific Bath Company's option. If Pacific Bath Company elects to replace any or all of products, and if such product(s) as originally installed are no longer available, Pacific Bath Company shall have the right to substitute product(s) designated Pacific Bath Company to be of equal quality. Minor color variations may exist between existing and replaced materials, Pacific Bath Company doesn't guarantee exact matches between existing and replaced materials.

**Backed by Kohler Company with the convenience of local service.  
Just give us a call. (971) 204-8111**

**Kohler Company. Since 1873.**

